

Community awareness and engagement policy

3.1.5

POLICY GROUP	3	Community, culture and economy
POLICY SUB GROUP	3.1	Community Services
VERSION	1	
DATE ADOPTED	13 November 2007	
RESPONSIBLE DIRECTORATE	Community and relationships	
RESPONSIBLE MANAGER	Corporate planner	
PLANNED REVIEW DATE	March 2010	

Objectives

To increase levels of community awareness and engagement in the planning, implementation and management of Council's services.

Bega Valley Shire Council (BVSC) policy

- The local community will have consistent, meaningful opportunities to participate in planning Council services
- Information about the planning, implementation and management of Council services will be freely available as an integral part of the consultative process
- Community feedback on the planning, implementation and management of Council services is encouraged
- All statutory advertising and public exhibition periods for Council related matters will be met or exceeded
- Community attitudes and priorities will be independently surveyed on a regular basis with the results to be made public
- The development of any major planning document or strategy will be subject to the creation of a dedicated focus group consisting of community, Councillor and staff representatives
- A Community Reference Group with diverse representation will be maintained and convened as necessary
- Regular reports will be made available to the community regarding Council's performance against identified targets and standards

Policy implementation procedures, guidelines and documents

Reference No.	Title
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Related BVSC policies

Policy No.	Title
1.1.3	Committees
1.4.5	Customer service and public notification