

FOGO SURVEY – Multi-Unit Dwellings (MUDs) only, if SUD – SUD/tourist survey

Date:

Location:

Give person a MUD FOGO brochure

<i>Thanks for coming along to the FOGO drop in session. I'd like to collect some information from you and discuss the options for FOGO at your property.</i>						
NAME						
ADDRESS						
NAME OF MUD/ HOLIDAY UNIT						
NUMBER OF UNITS						
PHONE						
EMAIL						
ARE YOU AN:	OWNER		MUD MANAGER		RESIDENT of MUD	
	STRATA MANAGER				OTHER	
					Yes	No
If owner/manager of one property, are all units under one rates notice?						(check service listing)
If yes, do you have a commercial service?						(check service listing)
It says here you have X green bins, is that correct?						
Read applicable						
<p>You have a “Domestic Garden Organics” service and “Domestic Waste Management”. This means that once FOGO starts the green bin will go to a weekly service and red bin fortnightly. For each green bin service a kitchen caddy and roll of compostable bags will be delivered in late October.</p>						
OR						
<p>You have a “Garden Organics” service and “Commercial Waste Management” service. This means that there will be no change to the frequency of bin collection once FOGO starts. For each green bin service a kitchen caddy and roll of compostable bags will be delivered in late October.</p>						
QUESTION 1	Where did you hear about FOGO coming to the BVSC? <i>Please circle answer</i>					
	• Email from Council					
	• Email from Chamber of Commerce					
	• Newspaper ad					
	• Newspaper story					
	• Radio					
	• Council website					
	• Waste app					
	• Council Facebook page					
	• Leaflet					
	• Library					
	• Council Office					
• Word of mouth						
<p><i>FOGO is an alternative to composting and worm farming. From October 29 people in the Bega Valley with a green bin service can put food organics into their green bin which will be collected on a weekly basis and turned into compost. This new FOGO service can accept anything that was once alive including fruit and vegetable scraps (raw and cooked), bones, hair, cat and dog poo, takeaway food (without the containers, of course), meat, seafood and dairy. We encourage residents to continue composting at home but put those items that cannot be composted at home in the FOGO bins. When food waste ends up in landfill it produces concentrated greenhouse gases which contribute to climate change. FOGO is great for the environment and reduces future rate increases by diverting food from landfill.</i></p>						

QUESTION 2	A recent study found that around three quarters of the average red bin doesn't need to go to landfill. How supportive are you of Council reducing waste to landfill? <i>Please circle answer</i>			
	• Completely supportive			
	• Supportive			
	• Somewhat supportive			
	• Not very supportive			
QUESTION 3	And why is that (reason for level of support)?			
		Yes	No	Unsure
QUESTION 4	Do you think it is important that food waste stays out of landfill?			
QUESTION 5	Did you know that waste sent to landfill stays there forever and cannot be recovered or reused?			
QUESTION 6	Did you know that food waste can be reprocessed into valuable compost?			
QUESTION 7	Did you know that it costs the community more to dispose of food waste in landfill than it does to process into compost?			
QUESTION 8	About a third of NSW councils and a quarter of VIC councils currently have FOGO. Additionally, around 40% of people compost food scraps at home. So it's quite likely that your guests will be used to separating their food scraps at home. Would you be willing to support FOGO once it starts on October 29?			
	If no why?			
Question 9 and 10 for MUD managers only		Yes	No	Unsure
QUESTION 9	Would you be willing to trial other technology to reduce the amount of food waste being sent to landfill?			
QUESTION 10	Would it be beneficial for someone from council to review your situation? (e.g. bin storage area, places for internal bins, what goes in what bin)			
QUESTION 11		Yes	No	Unsure
	Do you think it's important that the Bega Valley strives to be more environmentally sustainable?			
QUESTION 12		Yes	No	Unsure
	Would you be interested in participating in a council program to support and showcase businesses that support sustainability?			

<i>Do you need any more information about FOGO?</i>		Number
REQUIREMENTS	Fridge magnets A5	
	Calendars: Zone A	
	Zone B	
	FOGO MUD brochure Compendium Leaflet (English) A4	
	FOGO MUD Compendium Leaflet (Culturally and Linguistically Diverse)	
	"Choose the right bin" Corflute poster for outdoor bin area (400 x 600mm)	
	"Choose the right bin" Corflute poster for outdoor bin area (270 x 400mm)	
	"Choose the right bin" Sticker for indoor bin area (A4)	
	Dispel the Smell nappy fact sheet	
	Beat the Heat fact sheet	
	PDF for holiday bookings (to email)	
	Other	
<i>(Good opportunity to discuss the geo-tagging of visitors phones and Facebook boosting)</i>		
<i>Do you have any feedback about FOGO for Council?</i>		
COMMENTS		
NOTE ISSUES MENTIONED ABOVE	<i>Bin storage space outside</i>	
	<i>Smell</i>	
	<i>Fortnightly red bin collection</i>	
	<i>Nappies (smell or lack of room)</i>	
	<i>Tourists unable to correctly sort waste</i>	
<i>End of Survey – Thank you for your valuable time</i>		