

## FOGO SURVEY

### Single Unit Dwellings (SUDS) and Tourists

Date:

Location:

|   |  |            |           |               |
|---|--|------------|-----------|---------------|
| <p><i>Would you be willing to take a quick survey to gauge customer awareness of FOGO and go into a draw to win a basket of eco-friendly products?</i></p>  |  |            |           |               |
| <b>NAME</b>   |  |            |           |               |
| <b>ADDRESS</b>  |  |            |           |               |
| <b>PHONE</b>  |  |            |           |               |
| <b>EMAIL</b>  |  |            |           |               |
| <p><i>FOGO is an alternative to composting and worm farming. From October 29 people in the BV with a green bin service can put food organics into their green bin which will be collected on a weekly basis and turned into compost. This new FOGO service can accept anything that was once alive including fruit and vegetable scraps (raw and cooked), bones, hair, cat and dog poo, takeaway food (without the containers, of course), meat, seafood and dairy. We encourage residents to continue composting at home but put those items that cannot be composted at home in the FOGO bins. When food waste ends up in landfill it produces concentrated greenhouse gases which contribute to climate change. FOGO is great for the environment and reduces future rate increases by diverting food from landfill.</i></p> |  |            |           |               |
| <b>QUESTION 1</b>   | <p>Do you live in the Bega Valley or are you visiting? <i>Please circle answer</i></p> <ul style="list-style-type: none"> <li>resident</li> <li>own a holiday home? If so go to Q 12</li> <li>on holiday? If on holiday, where are you staying? Then go to Q 12</li> </ul> |            |           |               |
| <b>QUESTION 2</b>   |  | <b>Yes</b> | <b>No</b> | <b>Unsure</b> |
|   | Have you seen or heard about FOGO coming to the Bega Valley?   |            |           |               |
|   | If yes, where did you hear about it? <i>Please circle answer</i>   |            |           |               |
|   | <ul style="list-style-type: none"> <li>Newspaper ad</li> <li>Newspaper story</li> <li>Radio</li> <li>Council website</li> <li>Waste app</li> <li>Facebook Posts</li> <li>Leaflet</li> <li>Library</li> <li>Council Office</li> <li>Word of Mouth</li> <li>Other</li> </ul> |            |           |               |
| <b>QUESTION 3</b>   |  | <b>Yes</b> | <b>No</b> | <b>Unsure</b> |
|   | Do you currently get a green top bin collection for garden organics?   |            |           |               |
|   | If no, go to Q5, then end.   |            |           |               |
| <b>QUESTION 4</b>   |  | <b>Yes</b> | <b>No</b> | <b>Unsure</b> |
|   | Do you currently put garden organics into your green top bin?  |            |           |               |
|   | If yes, what do you put in your green top bin? <i>Please circle answer</i>   |            |           |               |
|   | <ul style="list-style-type: none"> <li>Grass clippings</li> <li>Small pieces of wood</li> <li>Leaves, small branches and other prunings</li> <li>Other</li> </ul>  |            |           |               |

|  |  |     |    |        |
|--|--|-----|----|--------|
| QUESTION 5                                       | What do you currently do with your vegetable scraps and other food waste?<br><i>Please circle answer</i>   |     |    |        |
|  | • Compost them   |     |    |        |
|  | • Worm Farm  |     |    |        |
|  | • Garbage bin (red top)  |     |    |        |
|  | • Give them to chickens/dogs   |     |    |        |
| • Other  |  |     |    |        |
| QUESTION 6                                       | A recent study found that around three quarters of the average red bin doesn't need to go to landfill. How supportive are you of Council reducing waste to landfill? <i>Please circle answer</i>                           |     |    |        |
|  | • Completely supportive  |     |    |        |
|  | • Supportive   |     |    |        |
|  | • Somewhat supportive  |     |    |        |
|  | • Not very supportive  |     |    |        |
|  | • Not at all supportive  |     |    |        |
| QUESTION 7                                       | And why is that reason for level of support?   |     |    |        |
|  |  |     |    |        |
|  |  | Yes | No | Unsure |
| QUESTION 8                                       | Did you know that waste sent to landfill stays there forever and cannot be recovered or reused?  |     |    |        |
| QUESTION 9                                       | Did you know that food waste can be reprocessed into valuable compost?   |     |    |        |
| QUESTION 10                                      | Did you know that it costs the community more to dispose of food waste in landfill than it does to process into compost?   |     |    |        |
| QUESTION 11                                      | Would you be willing to separate your food waste once FOGO starts on October 29?   |     |    |        |
| Do you need any more information about FOGO?     |  |     |    |        |
| REQUIREMENTS                                     | Fridge magnets A5  |     |    |        |
|  | Calendars: Zone A  |     |    |        |
|  | Zone B   |     |    |        |
|  | "Choose the right bin" Sticker for indoor bin area (A4)  |     |    |        |
|  | Dispel the Smell nappy fact sheet  |     |    |        |
|  | Beat the Heat fact sheet   |     |    |        |
|  | Other  |     |    |        |
| Do you have any feedback about FOGO for Council? |  |     |    |        |
| COMMENTS   |  |     |    |        |
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| TOURIST QUESTIONS                                |  |     |    |        |
|  |  | Yes | No | Unsure |
| QUESTION 12                                      | Are you aware that the Bega Valley has introduced a new Food Organics Garden Organics scheme, FOGO for short, which allows your food waste to be collected weekly in the green bin and composted? <i>If No, go to Q 16</i> |     |    |        |

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| <b>QUESTION 13</b>   | How did you hear about FOGO? <i>Please circle answer</i>  |            |           |               |
|  | • Kitchen caddy at accommodation  |            |           |               |
|  | • Information when booked   |            |           |               |
|  | • Information in room   |            |           |               |
|  | • Posters/signs around accommodation  |            |           |               |
|  | • Facebook posts  |            |           |               |
|  | • Word of mouth   |            |           |               |
|  | • Other   |            |           |               |
|  |   | <b>Yes</b> | <b>No</b> | <b>Unsure</b> |
| <b>QUESTION 14</b>   | Do you recycle and/or compost at home?  |            |           |               |
|  | • Recycle   |            |           |               |
|  | • Compost   |            |           |               |
|  | • Both  |            |           |               |
|  | • Neither   |            |           |               |
| <b>QUESTION 15</b>   | Does your Council have a FOGO service and do you use it?  |            |           |               |
|  | <i>If yes, which Council?</i>   |            |           |               |
| <b>QUESTION 16</b>   | Do you think it is important that we investigate how best to recover the food waste in your red top garbage bin and reduce the amount of food waste that ends up in landfill? |            |           |               |
| <b>QUESTION 17</b>   | Did you know that waste sent to landfill stays there forever and cannot be recovered or reused?   |            |           |               |
| <b>QUESTION 18</b>   | Did you know that food waste can be reprocessed into valuable compost?  |            |           |               |
| <b>QUESTION 19</b>   | Did you know that it costs the community more to dispose of food waste in landfill than it does to process into compost?  |            |           |               |
| <b>QUESTION 20</b>   | Would you be willing to separate your food waste once FOGO starts on October 29?  |            |           |               |
| <i>Do you have any feedback about FOGO for Council? Do you need any more information about FOGO?</i> |   |            |           |               |
| <b>REQUIREMENTS</b>  | Fridge magnets A5   |            |           |               |
|  | Calendars: Zone A   |            |           |               |
|  | Zone B  |            |           |               |
|  | "Choose the right bin" Sticker for indoor bin area (A4)   |            |           |               |
|  | Dispel the Smell nappy fact sheet   |            |           |               |
|  | Beat the Heat fact sheet  |            |           |               |
|  | Other   |            |           |               |
| <b>COMMENTS</b>  |   |            |           |               |
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| <i>End of Survey - Thank you for your valuable time</i>  |   |            |           |               |