

POST LAUNCH FOGO SURVEY

Single Unit Dwellings (SUDS) and Tourists

Date:

Location:

| | | | |
|--|--|------------|-----------|
| Would you be willing to take a quick survey about FOGO and go into a draw to win a basket of eco-friendly products? | | | |
| NAME | | | |
| ADDRESS | | | |
| PHONE | | | |
| EMAIL | | | |
| QUESTION 1 | Do you live in the Bega Valley or are you visiting? <i>Please circle answer</i> | | |
| | <ul style="list-style-type: none"> • Resident • Own a holiday home? If so go to Q 10 • On holiday? If on holiday, where are you staying? Then go to Q 10 | | |
| FOGO is an alternative to composting and worm farming. People in the BV with a green bin service can put food organics into their weekly green bin which is turned into compost. | | | |
| QUESTION 2 | How did you first hear about FOGO? | | |
| | <i>Please circle all applicable answer</i> | | |
| | <ul style="list-style-type: none"> • Newspaper ad • Radio • Council website • Waste app • Facebook Posts • Leaflet • Library • Council Office • Word of Mouth • BVSC TV Ads • When the caddy was delivered • Other | | |
| QUESTION 3 | | Yes | No |
| | Do you have a green top bin collection for food and garden organics? | | |
| | If no then end. <i>Thank you for your time.</i> | | |
| QUESTION 4 | Do you currently put food and garden waste into your green bin? | | |
| | If no, what do you do with them? | | |
| QUESTION 5 | Is there anything you are not sure about whether it should go in the FOGO bin? | | |
| | | | |
| QUESTION 6 | Over the first two months of FOGO we have diverted 660 tonnes of food waste to process into compost. The amount collected in the red bins has decreased by 30% over the same period. How are you finding the change to FOGO? | | |
| | <ul style="list-style-type: none"> • Great • OK • Not so great | | |
| | Why? | | |
| QUESTION 7 | How full is your red bin when it goes out? Did you know you can upsize/downsize? (80L will save you \$23.56 a year, 240L will cost an extra \$27.48) | | |
| | <ul style="list-style-type: none"> • Less than ½ full • ½ to ¾ full • ¾ full to full • Full to overflowing | | |

| | | | |
|---|--|-------------|-----------|
| QUESTION 8 | What is the largest contributor of food that goes into your FOGO bin? <i>Don't list reasons unless person needs prompting</i> | Tick | |
| | • Peelings or food preparation waste | | |
| | • Leftovers not eaten | | |
| | • Plate waste from too large portions | | |
| | • Food that has gone off or over use-by date | | |
| | • Improperly stored food | | |
| | • Buying things that you already have (doubling up) | | |
| Around 20% of food we buy is thrown out (that's about \$3500 per family per year). We want to help households reduce the amount of food that is wasted. | | | |
| | | Yes | No |
| QUESTION 9 | Would you be interested in participating in a program to help you reduce your food waste? | | |
| | Would you be interested in attending a Cooking with Leftovers workshop? If NO go to Q 13 | | |
| TOURIST QUESTIONS | | Yes | No |
| QUESTION 10 | Are you aware that the Bega Valley has introduced a new Food Organics Garden Organics scheme, FOGO for short, which allows your food waste to be collected weekly in the green bin and composted? <i>If No, go to Q 12</i> | | |
| QUESTION 11 | How did you hear about FOGO? <i>Please circle all applicable answers</i> | | |
| | • Kitchen caddy at accommodation | | |
| | • Information when booked | | |
| | • Information in room | | |
| | • Posters/signs around accommodation | | |
| | • Facebook posts | | |
| | • Word of mouth | | |
| | • Other | | |
| | | Yes | No |
| QUESTION 12 | Does your Council have a FOGO service, and do you use it? | | |
| | If yes, which Council? If no, suggest they can ask their Council to introduce FOGO. | | |
| QUESTION 13 | What sort of actions do you take at home to reduce food waste in your household? <i>Please tick</i> | | |
| | • <i>Shopping list</i> | | |
| | • <i>Menu planning</i> | | |
| | • <i>Using up leftovers</i> | | |
| | • <i>Correct storage of food</i> | | |
| Do you have any feedback about FOGO for Council? Do you need any more information about FOGO? | | | |
| REQUIREMENTS | Fridge magnets A5 | | |
| | Calendars: Zone A | | |
| | Zone B | | |
| | "Choose the right bin" Sticker (A4) | | |
| | Dispel the Smell nappy fact sheet | | |
| | Beat the Heat fact sheet | | |
| | Other | | |
| COMMENTS | | | |
| | | | |
| | | | |
| | | | |
| End of Survey - Thank you for your valuable time | | | |